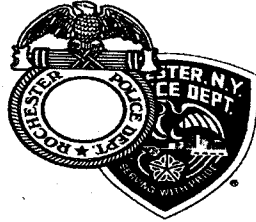


Rochester Police Department
Goodman Section
630 N. Clinton Ave
(585) 428-9800



Neighborhood Service Center - SE
320 N. Goodman St – Suite 209
(585) 428-7640

Crime Prevention Bulletin:

Residents in your neighborhood have recently raised concerns about experiencing problems with individuals going door to door claiming to represent energy companies. Residents have reported that these solicitors have been using aggressive tactics.

The Rochester Police Department – Goodman Section – would like to remind all residents to please consider the following when dealing with door to door solicitors:

- Keep your doors locked at all times. Never open your door for a stranger without first identifying them. Legitimate sales people will be able to provide identification, and will not take offense to your asking to see it. This is an important rule to follow for ALL strangers.
- All door to door solicitors must carry a permit issued by City Hall. When in doubt, ask to see their photo ID, and their solicitors permit.
- If you have any doubt about the true identity of someone knocking at your door – **Do Not Open the Door for Them!** Always ask to see their ID through the peephole, or a window. If you still have doubts about them, call 911.
- Please continue to call 911 for those solicitors who openly try to mislead you, or refuse to show you any identification.
- Don't be rushed into a deal. Never sign any contract until you and your lawyer, banker or other expert has read it thoroughly.
- Trust your instincts. If something seems too good to be true, it probably is.

Many scam artists and thieves operate door to door posing as meter readers, salesmen, and volunteers collecting for charities. Every person who solicits door to door in the City of Rochester must obtain a permit to do so via City Hall. All persons conducting legitimate business door to door will produce a photo ID, and a phone number to call to verify their authenticity.

Calling 911 to report suspicious persons helps the Police to identify and apprehend scammers and thieves before they victimize your neighborhood. Help us to help you keep your neighborhood safe.

Rochester Police Department