



With the holiday season quickly approaching, plenty of packages and holiday cards will be making their way to homes around our city. The Rochester Police Department would like to remind citizens to take extra care this time of year when having mail and packages delivered to their residence.

Please review the following tips to help protect yourself and your belongings:

- Promptly remove mail from your mailbox after delivery, especially if you're expecting checks, credit cards, or other negotiable items. If you won't be home when the items are expected, ask a trusted friend or neighbor to pick up your mail.
- Have your local post office hold your mail while you're on vacation, or absent from your home for a long period of time.
- Request a signature delivery option if available or request the shipment be held at the shipping facility, such as a UPS office.
- If you are sending a package, let the person you are sending it to know that it is coming and when to expect it to arrive, so they can make arrangements for pick up.
- Keep an eye on your neighborhood and report suspicious persons or vehicles in the area.
- Always deposit your mail in a mail slot at your local post office, or hand it to your letter carrier.
- Track your shipments by phone or online so that you know what day they should arrive.
- If you do not receive your shipment on time, check with the company of origin and confirm the delivery. If the item was delivered and you did not receive it, report the theft or loss to the original company, the shipping company, and the Rochester Police Department.

Community involvement is what keeps communities safe.